

## **VBS Cancellation and Refund Policy**

We understand that plans can change, and we want to make sure that you feel confident and informed when it comes to cancellations. Our policy is designed to be fair to both families and our VBS community. Please read the following guidelines carefully:

### **1. Cancellation Policy**

If you need to cancel your child's VBS registration, we ask that you notify us as soon as possible. This will allow us the best opportunity to fill the spot with another camp.

### **2. Refunds**

We offer a refund if we are able to find another child to replace the camper.

- If we are able to fill the spot with another camper, you will receive a full refund.
- If we are unable to find a replacement, we are unable to offer a refund, as we will have already purchased supplies, snacks and staffed for VBS.

### **3. How to Cancel**

To cancel your registration, please contact us by email at [nursery@stjohnsepiscopalchurch.org](mailto:nursery@stjohnsepiscopalchurch.org). Once we receive your cancellation request, we will work to find a replacement camper and notify you of your refund status.

We appreciate your understanding and cooperation. If you have any questions or need further clarification, don't hesitate to reach out to us. We look forward to welcoming your child to VBS!